

1. G GARRIGÓS ALMAGRO, S.A.(here in after GAYSA) guarantees this equipment for a period of 360 days (1 year) from the date of sale to the customer user (the invoice of sale will attest)
2. Included in this Warranty are the parts of the equipment, which in the opinion of GAYSA would result in defective material or assembly problems, will be repaired or replaced free of charge. The replaced parts or elements are the property of GAYSA.
3. The following cases are not covered by the guarantee:
  - \* damage caused during transport; in this case, it is the responsibility of the customer to inform immediately upon unloading, with a record on the delivery note of the carrier, in order to be able to hold the carrier agent responsible.
  - \* damage caused by improper use or handling or for which it is not expressly designed; incorrect installation of the equipment; and the use of chemicals other than the usual use for which the equipment was designed.
  - \* breakdowns caused by modifications made by the customer.
  - \* damage or damage caused by lack of maintenance.
  - \* all that can be considered normal wear due to use, for example: membranes, hoses, rubber seals, nozzles, etc... That's from a hit or an accident.
  - \* and finally excluding travel and accommodation costs for technical staff and the transport of parts or equipment.
4. Parts or equipment containing water or waste products used shall not be accepted for repair; the costs of prior cleaning shall always be borne by the customer. Depending on the product or residue, GAYSA may refuse the order until it is in a clean and wholesome condition suitable for both the safety of the technical personnel and the installations.
5. Repairs carried out in turn have a one-year guarantee; this new period will only affect the repaired or changed component. The rest of the team will continue to have the original warranty period. Upon written notice, GAYSA may withdraw the warranty on certain repairs or replacements made.
6. GAYSA will not accept commercial warranty liabilities beyond those described herein. Any agreement or additional conditions made with any commercial agent or staff of GAYSA without being duly documented and endorsed by the management of the company are expressly excluded. Such evidence must be clearly and unambiguously defined in the particular conditions of the accepted sales order, and subsequently in the sales invoice.
7. In no case will GAYSA accept claims for compensation for damages; nor will it recognise loss of profits that could be attributed to malfunctions or malfunctions of our components or equipment.
8. In case of disagreement, it can be solved by going to the judicial instances of the Plaza de Murcia; Region of Murcia.

Librilla, 01 de octubre de 2019  
La Dirección